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UNIVERSITY

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MEMORANDUM

To: SSU Faculty, Staff, Students, Alumni, and Board Members
From: SSU Chancellor/President, Claudia Araiza, PhD
Date: May 5, 2025
Subject: School Data Results from 2024 (Institutional Research Report)

Dear SSU Community,

I am pleased to share the **2024 Data Report** for Southern States University, part of our annual Institutional Research initiative. This comprehensive report provides key insights into the state of SSU through the analysis of vital student data, including retention, graduation, student and faculty/staff satisfaction, and library engagement.

You can view the full report here:

 [SSU 2024 Annual Report](https://sites.google.com/view/ssu-annual-report-2024/home)
(<https://sites.google.com/view/ssu-annual-report-2024/home>)

This year's data report reflects several positive trends. We've seen notable improvements in:

- Graduation rates,
- Overall student satisfaction,
- Faculty and staff engagement, and
- Increased usage of library resources.

Most notably, ***over 90% of our students reported satisfaction with their academic program!*** This is certainly an encouraging sign of the impact of our collective efforts. Additionally, SSU continues to offer one of the most affordable tuition rates compared to peer institutions.

We also recognize the areas that need continued attention. Feedback from both students and faculty/staff has been instrumental, and we are committed to incorporating these insights into our campus-wide improvement plans.

Thank you to everyone—faculty, staff, and students—for your dedication and contributions to the success of our university community.

Warm regards,

Sincerely,



Claudia Araiza, PhD
Chancellor